

Important Contacts following Theft

Financial Institutions:

- Credit card companies, creditors, banks, etc.
- **Do not cancel**, report as lost or stolen so as not to affect your credit
- **Request new card**

Major credit bureaus to let them know you have been a victim of identity fraud and to request a "Fraud Warning" be placed on your credit file:

Equifax Canada: 1-800-465-7166 TransUnion Canada: 1-877-525-3823

The Canadian Anti-Fraud Center (PhoneBusters) who collects information and criminal intelligence on all forms of mass marketing fraud:

Phonebusters.com/ 1-888-495-8501

The department of Citizenship and Immigration Canada (CIC) if immigration documentation has been stolen:

Toll free: 1-888-242-2100 / TTY services: 1-888-576-8502
<http://www.cic.gc.ca>

Passport Canada if passport has been stolen:

- Once a passport has been reported lost or stolen, **it is no longer valid and cannot be used for travel.**
- If you are outside Canada, you must report the loss or theft to the nearest Canadian government office abroad
- before the document can be replaced, Canadian authorities will conduct an investigation of the circumstances of the loss or theft.

Toll free: 1-800-567-6868 | TTY services: 1-866-255-7655 | Outside Canada and the United States: 819-997-8338
<http://www.passport.gc.ca>

Service Canada if social Insurance, birth certificate, health care card, or driver's license has been stolen:

Toll-Free: 1 800 O-Canada (1 800 622-6232) | TTY: 1 800 926-9105
<http://www.servicecanada.gc.ca>

Local Lock Smiths when requiring locks to be changed:

Red Deer Lock & Safe	6264 67A St, Red Deer	403-343-1391
Red Deer 247 Locksmith	3933 45 St, Red Deer	587-876-0988

The Key Hole	4936 53 Ave, Red Deer	403-343-6644