

The Outreach Program is Funded By:



Resources for
Abused Older Adults
For 24-Hour Resource
Information Line Call
Toll Free: 1-877-454-2580



Outreach Services



To become a volunteer or home maintenance worker, please contact us or visit our website to fill out an application.

Come to the Golden Circle and see what we are all about. Tours are available upon request. If you have any questions or concerns please do not hesitate to contact us.

Please visit our website for more detailed information about our Outreach Services.

www.goldencircle.ca

Giving people access to the information and resources necessary for them to live healthy and independent lifestyles

Hours of Operation

Monday - 8:30AM - 8:00PM
Tuesday - 8:30AM - 6:30PM
Wednesday - 8:30AM - 4:30PM
Thursday - 8:30AM - 8:00PM
Friday - 8:30AM - 4:30PM

4620-47A Ave
Red Deer, AB
T4N 3R4

Phone: (403) 343-6074
Fax: (403) 343-7977

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The Outreach Department

Our **Outreach Department** is composed of a team of dedicated Coordinators, trained volunteers and brokered workers who assist older adults and people with disabilities in maintaining their independence and quality of life.

There are a number of **Outreach Services** available to clients* of the program including:

- ◆ Information and Referral
- ◆ Resources for Abused Older Adults
- ◆ Housing Resource List
- ◆ Supportive Medical Transportation
- ◆ Grocery Delivery
- ◆ Home Maintenance Services
- ◆ Assistance with various forms
- ◆ Support Groups (Post-Stroke Groups, CNIB Support Group)
- ◆ Home-style Frozen Meal Program
- ◆ Friendly Visiting Program
- ◆ Community Dining Program

*Client is defined as an adult 50+ in age or persons with a disability, of any age

How Our Outreach Program Works

- ◆ Client calls in for service
- ◆ A Coordinator meets with the potential client to assess their situation.
- ◆ A care plan is designed.
- ◆ The client is referred to the appropriate service or agency, internal or external.
- ◆ Follow-up is completed.

Referrals are received from person needing help, friends, neighbours, family members, care-givers, agencies and local/community medical professionals.

All referrals are confidential

To access the Programs and Services of the Outreach Department, contact us at (403) 343-6074 and ask for an Outreach Coordinator.

24 Hour Toll Free Access to Resources for Abused Older Adults

Including short-term housing for anyone leaving an abusive situation; referral information; and educational presentations for agencies, businesses, and retirement residences by calling **1-877-454-2580**

Home Maintenance Services Include:

- Light Housekeeping
- Light Lawn and Garden Work
- Minor Handyman Repairs
- Snow Shoveling
- Painting
- One Time Cleaning



Home help is provided by screened brokered workers who are paid directly by the client at a rate of \$17.50/hr for housekeeping, and \$15/hr for snow shoveling and yard work. A two (2) hour minimum is required for all services except snow shoveling and yard work which require a one (1) hour minimum.

Home-Style Frozen Meal Program

The frozen home-style meal program at the Golden Circle makes it easy to enjoy nutritious home-style meals without the fuss.

How to order your meals

- ◆ Call, fax or come in by Wednesday 4:30PM
- ◆ Your order will be ready for delivery (the following Tuesday) or for pickup the following Wednesday



Outreach